

# The Volunteering Hub and ChangeUp

## Volunteering Hub structures and contact details


The accountable body for the Volunteering Hub is Volunteering England.

For more information about the Volunteering Hub and the details of its workplan and activities visit [www.volunteering.org.uk/hub](http://www.volunteering.org.uk/hub) or email [volunteeringhub@volunteeringengland.org](mailto:volunteeringhub@volunteeringengland.org)

The Volunteering Hub Scrutiny Committee has been established to oversee and monitor the work of the Hub. For more information about the Committee visit [www.volunteering.org.uk/scrutiny](http://www.volunteering.org.uk/scrutiny)

The England Volunteering Development Council acts as the Volunteering Hub Advisory Group. For more information about the Council visit [www.volunteering.org.uk/evdc](http://www.volunteering.org.uk/evdc) or email [evdc@volunteeringengland.org](mailto:evdc@volunteeringengland.org)

Accountable body **Volunteering England**  
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**Our voluntary and community sector is strong and dynamic, and ever more important. To continue to expand and thrive we need to build capacity, to develop our sector's infrastructure and to improve its performance. ChangeUp is a ten year programme, sponsored by the Home Office, to do just this.**

**ChangeUp will strengthen our sector by giving us a really high quality local, regional and national infrastructure. This will enable us to develop robust governance throughout the sector, to develop our workforce's skills, and to improve organisations' performance.**

**The Volunteering Hub is one of the national hubs of expertise described in the ChangeUp strategy. The Hubs will bring together key players to provide strategic leadership and act as gateways and beacons of good practice on key areas, reaching directly to frontline organisations to develop advanced thinking and good practice.**

### **The Volunteering Hub's vision**

We have set up the Volunteering Hub to develop the volunteering infrastructure. The Hub's objective is to enable far more people to volunteer – many through employer supported volunteering. We want these volunteers to be more diverse and to include many more under-represented groups such as rural communities, refugees and asylum seekers.

We want more volunteers to be more active where they are needed most, with organisations working in the most deprived communities.

We want all volunteers to be well managed and supported, so that they remain committed and motivated and continue to volunteer.

### **What will the Volunteering Hub do?**

The Volunteering Hub will deliver many pieces of work both large and small – far too many to list here. The work is organised under four themes:

#### **Strategy and management**

The volunteering infrastructure must reach every community in the country. To do this, organisations from all parts of the volunteering sector have been fully involved in the Hub from the start. Our priority is to reach out beyond the existing membership of organisations at the core of the Hub and especially to include under-represented communities as we develop thinking about the future of volunteering.

#### **Information dissemination, good practice and management development**

Our role at the Hub is to see our sector's already excellent work in this area carried out in a more strategic, cohesive and consistent manner. There are many strands to the work planned, with a focus on researching and developing information resources and training strategies.

#### **Modernising infrastructure**

Organisations in the voluntary and community sector have already done a great deal of work towards modernising the volunteering infrastructure. Our task is to create an infrastructure which is lean, robust and securely funded locally, regionally and nationally.

#### **Volunteering and risk**

The issues surrounding volunteering and risk management currently have a high profile. People worry about risk and insurance in the volunteering sector – fearing increases in insurance premiums for their organisations and negligence claims against volunteers. We will research the extent of the problem and provide reliable, up-to-date information, and we will produce and disseminate good practice guidance both to volunteer-involving organisations and the insurance industry.

